Summary of Q&A for "ADR Client Certification and Recertification" webcast, 11/07/2012

#	Questions	Answers
1	When is the first ADR Due?	The first ADR is due the third Monday in June. Please go to the TARGET center website and download the manual and the ADR timeline.
2	Is the application / approval dates intended to be a quality indicator? (I.e. How long on average does it take to get a new applicant approved and able to fill needed medications? If so, why wouldn't this information be valuable for those that are re-certifying?	The date of receiving a completed ADAP application and the date of application approval are variables that are only required for new clients. According to the HAB ADAP Performance Measures, the period between receiving a completed application and approving or denying the client for ADAP enrollment should be within 14 days (see http://www.hab.hrsa.gov/deliverhivaidscare/files/habpmsadap.pdf). The Performance Measure excludes clients being reinstated after a period of decertification. For some ADAPs and some clients, the date of enrollment may not the same date as receiving services. HAB's expectation is that all clients enrolled in ADAP are recertified every six months. ADAPS may choose to collect additional data locally, but are not expected to report these data to HAB.
3	How can we distinguish between clients who did not recertify and those who were lost to follow up?	It would depend on what your program sees is more likely the client's situation. In any case, that person would be disenrolled.
4	Since the CAREWare Build will not be released until later, but the ADR collection period started on 10/1/2012, will there be some sort of assistance provided to get that data collected previous to the CAREWare build release?	There will be a webcast on November 14 on CAREWare for the ADR webcast. In the meanwhile, collect current data in the current ADAP module.

5	Do we start a medication before the full application is received if for some unforeseen reason let's say lab and some other information may be missing?	You should wait for all of your required elements for enrollment to be approved before providing any services that the client needs.
6	Is there a definition for how state ADAPs are supposed to uniformly determine whether or not an application is truly ready for processing and henceforth "received?" Our intake staff doesn't pour over the application when entering the date received into our system - it's the eligibility worker who does that level of work and puts clients into pending status until all the missing or questionable elements have been obtained. Is that the stage when we claim an application is truly received?	Each ADAP decides when an application is complete. This is because you have your own eligibility requirements.