

RSR
Ryan White HIV/AIDS Program
Services Reporting System

**CAREWare: Setting Up
Contracts for Funded Scope and
Other RSR-Related Issues**

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Welcome to today's Webcast titled: "CAREWare: Setting Up Contracts for Funded Scope"

My name is Michael Costa, and I am a member of the SPHERE/Abt team, one of several groups engaged by HAB to provide training and technical assistance to Ryan White grantees during the implementation of the RSR.

Thank you so much for joining us today!

This webcast is part of HAB's ongoing series designed to assist Ryan White grantees in transitioning to the RSR system. Today's webcast is presented by John Milberg from HAB and me. We hope to help you understand how you can best manage the funded scope requirement in CAREWare.

We will have a question and answer period at the end of the presentation. At any time during the presentation, you will be able to send us questions using the "Chat" function.

Who's Here

- **HAB** – John Milberg
- **Grantee CAREWare Experts**
- **SPHERE/Abt** – Peggy O'Brien-Strain and Ellie Coombs
- **WRMA/CSR** – Maria Jackson-Hittle
- **SAIC** - Stefani Olsen

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John and I are accompanied by several other members of the RSR TA team and grantees very familiar with CAREWare.

Also here to help answer your questions are Peggy O'Brien-Strain and Ellie Coombs from SPHERE/Abt, Maria Jackson-Hittle from WRMA/CSR and Stefani Olsen from SAIC.

Outline of Today's Agenda

- **Overview of Funded Scope Requirements**
- **CAREWare Demo: Setting Up Contracts for Funded Scope Requirements**
- **Question/Answer Period**
 - Already submitted
 - Open forum

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First, I'll start with a brief overview of the funded scope requirement.

Then, I'll pass it off to John, who will do a demo of how to set up contracts in CAREWare.

And we'll end the presentation with a question/answer period. We'll start with the questions that some of you have already submitted and then move onto the open forum, where we'll read you chat questions and you can call into our speaker line.

Changing from Reporting Eligible to Funded Clients

- **For the RDR:**
 - Preferred reporting scope (Scope 01): Clients *eligible* for RW funding
 - Funded reporting scope (Scope 02): Only clients whose services were funded *completely* by RW
- **For the RSR:**
 - All clients who were *funded* by RW for at least one service
 - All services that were at least *partially funded* by RW

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On the RDR, grantees and providers reported services for clients who were *eligible* for Ryan White funding, whether they actually received a funded service or not.

In contrast, for the RSR, the clients must have *received* a Ryan White-funded service during the period to be reported.

A Ryan White-funded service is a service fully or partially funded by Ryan White.

For More Information

- **Funded Scope Webcast: May 11, 2009**
 - <http://careacttarget.org/webcasts.asp#rsr>
- **Funded Scope Document**
 - http://careacttarget.org/library/Summary_The_New_Funded_Scope_Requirement.pdf

For more information on funded scope, please go to the TARGET Center website and watch the May 11 webcast. There is also a document on the website that goes through different funding scope examples for you.

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I'll pass the presentation to John who will do a demo of CAREWare. Please be patient while we open the application – your screen will go blank for a few seconds.

For more information regarding CAREWare...

- Join the CAREWare listserv, download the program and get more information at:
<http://hab.hrsa.gov/careware/>
- Contact the CAREWare helpdesk
– 1- 877-294-3571

There is plenty of helpful information regarding CAREWare on the HRSA website. You can also contact the CAREWare helpdesk for assistance.

For General RSR Support ...

- Review the instruction manual, join the discussions groups, and consult the FAQs at <http://careacttarget.org/rsr.asp>
- Data element definitions and reporting logistics, contact WMRA/CSR
 - 1-888-640-9356
 - rwdatasupport.wrma@csrincorporated.com
- XML schema and export, contact SAIC
 - 1-877-466-4772
 - CallCenter@HRSA.gov
- Additional development help, contact SPHERE/Abt
 - RSR.TA@sphereinstitute.org

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If you have any further questions, please contact us!

For questions regarding data elements and reporting logistics, contact the WRMA/CSR helpdesk. XML questions can be answered by SAIC. And finally, contact the SPHERE/Abt team with questions regarding the eUCI or systems development.

TA Resources on TARGET

- **Instruction Manual**
 - http://careacttarget.org/library/RSR_Instruction_Manual.pdf
- **Data Dictionary**
 - http://careacttarget.org/library/RSR_Client_Level_Data_Dictionary.pdf

You can also find helpful material on the TARGET Center website, such as the instruction manual and data dictionary.

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Now, we'll move on to the question/answer period. I'll first read the questions that were submitted with registration then I'll take your chat questions and questions via phone.

Questions Already Submitted

- **CD4 Counts not reported at mm3**
- **Changes since the last RSR**
 - *See January 19 webcast:*
<http://careacttarget.org/webcasts.asp#rsr>
- **Reconcile RSR and RDR numbers**
- **CAREWare for lab imports**
- **Which fields in CAREWare are used for the RSR:**
 - *See document on the HAB website:*
http://www.hab.hrsa.gov/rdr/Location_RSRClientDataFields_CAREWare.pdf

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- Can CD4 results not reported as mm3 be mapped to the CD4 test in the lab module? We receive a couple of CD4 tests that are measured as per uL, which has a different reference range.
- Changes since last RSR/RDR submission. *See the webcast given on January 19; link is on the slide.*
- How do we reconcile RSR and RDR numbers? For example (using made up numbers), when running a funded scope RDR, Q.23 will list 500 patients. However, Q.55a will list 750 Part C patients. That seems to be a contradiction. *Not sure what he/she is referring to; may need to ask for clarification.*
- How do you set up CareWare for lab imports?
- I would actually like to know which fields in CareWare populate the questions on the RSR/RDR, and vice versa. *Please go to the link on HAB's website and you will find a document mapping CAREWare data elements to RSR data elements.*
- Setting up contracts for insured patient and dealing with issues such as Part B and C both provide funding for amb/op care so how should contract be set up? *This question should have been answered during the webcast.*