

ADAP Interactions with PAPs

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The Role of HIV Patient Assistance Programs (PAPs) in the U.S. HIV/AIDS Epidemic

- **PAPs operated by pharmaceutical manufacturers play a small, but very important role in the U.S. health system for delivering medications to people living with HIV/AIDS (PLWHA).**
- **PAPs operate in the context of a patchwork health care system:**
 - A drug coverage safety net for the public safety net programs.
 - In an environment where ADAPs and other programs are restricting access to medications, PAPs become more critical.

- **Serve people who get stuck navigating the system and may not be aware of services that are available to them.**
- **Also serve people who can navigate the system, yet for whom no public safety net programs are available to serve them.**
- **Important for under-insured people who may not qualify for public assistance but have limited prescription drug benefits.**

- **All 8 companies that manufacture HIV antiretroviral medications operate a PAP.**
- **One additional PAP for a two company/combination drug.**
- **Most companies have increased eligibility levels to 500 percent of FPL. Exception processes exist for companies under that amount.**
- **Each company has worked to simplify their PAP enrollment, eligibility and distribution processes: many successes are noted.**

- **PLWHA, providers and case managers often report these programs can be difficult for individuals to access for a number of reasons:**
 - **Multi-drug regimens (multi-companies) requires multiple applications and varying requirements.**
 - Lack of knowledge of PAPs.
 - Confusing and/or challenging application and income verification requirements that vary by company.
 - Delays in eligibility processing (vary by company and on a case-by-case basis).

- **PLWHA, providers and case managers often report these programs can be difficult for individuals to access for a number of reasons:**
 - Communication about status of application.
 - Inconsistent eligibility requirements (eligible for some but not all PAPs).
 - Differing time frames and locations for receiving medications.
 - Differing re-certification time frames.

Perspectives from the Field

Challenges Completing Application

- **What is the most challenging part of completing a PAP application (income verification, getting prescription, confirming that the application is complete, etc.)?**
 - “The most challenging part of the PAP process for me is volume (multiple applications). Most clients are on regimens with multiple drugs which means more than one application to more than one company.”

Challenges Completing Application *(continued)*

- “I have had clients approved for two of the drugs and then denied on the third, which adds a step of going back to the doctor to discuss other regimens that work for the client.”
- “For me, it's confirming whether the application is deemed complete. Without constant follow-up from the client or case manager there is no process in place to confirm or deny receipt or completion of the application.”

Challenges Completing Application *(continued)*

- “Applications that require a lot of back and forth with providers are the most challenging for me. It takes longer to complete the application initially and this process is funneled through the case manager.”
- “Although they basically ask for the same information it is inconsistent on what documentation is needed or required.”

- **How hard is it for a patient to produce income documentation?**
 - “Not everyone in our state who is using a PAP has this type of information. Some are unemployed and others work for cash. I often have to start preparing with clients weeks before they submit the PAP application so this does not delay the process.”

- **Would you prefer an online enrollment option instead of mailing or faxing supporting documents for PAPs?**
 - Resounding positive feedback.

Welvista and ADAP Waiting Lists

- **A non-profit mail-order pharmacy based in South Carolina.**
- **In 2010, Welvista began to provide HIV medications to individuals on ADAP waiting lists as a “one-stop-shop” for client access to HIV medications.**
- **Welvista is supported by the major HIV antiretroviral manufacturers.**
- **Currently licensed to dispense medications in 20 states and is seeking licensure in seven more.**

Welvista ADAP Enrollment Form

Welvista ADAP Enrollment Form

Rx FAX

TO: Welvista **FROM:** _____
PHONE: 1-877-258-1556 **PHONE:** _____
FAX: 1-877-258-1557 **FAX:** _____
PAGES: _____
DATE: _____

Medications covered under the ADAP Program

Norvir Isentress Prezista Atripla Truvada Epzicom Ziagen Selzentry Combivir Eplivir Reyataz Aptivus Viramune Complera Kaletra Crivivan Intencele Viread Emtriva Trizivir Viracept Retrovir Rescriptor Lexiva Sustiva ViramuneNR Edurant

Patient Last Name (Print) _____ Patient First Name (Print) _____
 Patient DOB _____ Patient Phone # _____
 Ship to Address (Print) _____
 City _____ State _____ Zip _____
 Ship to Contact Name (Print) _____ Contact Phone # _____

I attest that the patient below is currently on a State ADAP wait list and meets the state of residency's ADAP program requirements. I agree that if there is a change in the patient status with the ADAP program I will notify Welvista immediately. This patient under the State ADAP program is uninsured or underinsured (please check appropriate box).

Print Name _____ Authorized Signature _____ Date _____

NAME _____	
ADDRESS _____	DATE _____
Rx	
REFILLS _____	
DISPENSE AS WRITTEN _____	SUBSTITUTION PERMITTED _____
DEA# _____	Prescriber Name (Print) _____
LICENSE# _____	Prescriber Phone# _____
NPI# _____	Prescriber Address: _____

Note: All documentation to include Welvista ADAP Enrollment Form, prescription (if separate), and state wait list notification letter must be received before prescriptions are processed.

10/13/11 – Final Version

Background on PAP Application Forms Research

- **In spring 2012, NASTAD began reviewing all PAP application forms, creating a spreadsheet of all sections and elements contained in each form:**
 - Of the nine company programs (including the BMS/Gilead Atripla program) analyzed, 8 forms were available online.
 - One application form had to be requested as it was not available publicly.

Application Form Sections

- **General information**
- **Insurance information**
- **Physician information**
- **Reimbursement/clinical contact**
- **Shipping information**
- **Prescription information**
- **Allergy information**
- **Advocate information**
- **Authorization to release and disclose medical information**
- **Advocate certification**
- **Required attachments**

- **Common elements included in all applications:**
 - First and last name
 - Mailing address
 - Phone number
 - Date of birth
 - Gender
 - Total gross annual income

- **Common elements included in fewer than half of applications:**
 - Work and cell phone number
 - E-mail address
 - Patient language
 - Number of people in household
 - U.S. residency status
 - U.S. citizenship status
 - Veteran status
 - Disability status
 - Income tax status
 - Detailed breakdown of gross annual income

- **Common elements included in all applications:**
 - Private coverage
 - Medicaid enrollment status

- **Common elements included in fewer than half of applications:**
 - Policy numbers of individual's insurance coverage
 - Indemnity confirmation
 - Name and complete information for Medicare insurance coverage

- **There are no common elements included in ALL applications.**
- **Common elements included in fewer than half of applications:**
 - Physicians professional designation
 - Fax number
 - State license expiration date
 - NPI number
 - Tax ID number
 - PTAN
 - Medicaid provider number and pin
 - Medical rationale for prescribing medication
 - Confirmation if the patient has already initiated treatment

- **There are no common elements included in ALL applications.**

- **Common elements included in fewer than half of applications:**
 - Reimbursement/clinical contact name
 - Reimbursement/clinical contact phone number
 - Reimbursement/clinical contact fax number

- **There are no common elements included in ALL applications.**

- **Common elements included in fewer than half of applications:**
 - Addresses or business name
 - Facility name
 - Address
 - Relationship to applicant

- **There are no common elements included in ALL applications.**
- **Common elements included in fewer than half of applications:**
 - Directions from physician regarding prescription
 - Number of refills
 - Type of test required
 - Order of prescription/test on legal prescription pad

- **There are no common elements included in ALL applications.**
- **Common elements included in fewer than half of applications:**
 - List any known drug allergies
 - List any known health conditions
 - List of other current medications

- **There are no common elements included in ALL applications.**
- **Common elements included in fewer than half of applications:**
 - Advocate ID number
 - Relationship to client
 - Title
 - Facility name
 - Address
 - Phone number
 - Fax number

Authorization to Release and Disclose Medical Information

- **This section is included on all applications.**

- **There are no common elements included in ALL applications.**

- **There are no common elements included in ALL applications.**

- **Common elements included in fewer than half of applications:**
 - Federal income tax return
 - Copy of recent paystubs
 - Copy of social security check or awards letter
 - Insurance card

Common PAP Application Form

- **NASTAD has been working in collaboration with DHHS (through NASTAD's HRSA/HAB cooperative agreement), to develop a common PAP enrollment application.**
- **Held consultation in May with industry representatives, federal partners and ADAP/community stakeholders.**
- **This effort will help bring HIV/AIDS care and treatment for the under and uninsured to a new era.**

Next Steps After Common PAP Application Form

- **Working toward improving access to HIV medications:**
 - **Step One:** simplifying and streamlining access to PAP medications (common application form):
 - Determining where common application form will be available, how to access it, keep it current, etc.
 - **Step Two:** streamlining eligibility and prescription fulfillment distribution.
- **Reduce burden for providers, case managers and PLWH.**

HarborPath: Overview and Purpose

- **To implement a “single portal” for uninsured or under-insured people living with HIV in the United States to access medications from pharmacy assistance programs (PAPs).**
- **A collaborative undertaking between pharmaceutical firms, NASTAD, donors, government agencies, and advocacy groups.**
- **Advisors include NASTAD, CHAI, Congresswoman Barbara Lee, Jeff Crowley, Bill Shearer (AKA Health).**

Actions Needed to Optimize the Safety Net Provided by PAPs

1

Develop a common application form (HHS)

All PAP enrollment forms serve the same purpose; BUT there are differences in:

- type and amount of data requested for the same purpose
- requirements for supporting paperwork
- the number and types of signatures required

2

Streamline eligibility determination

- Simplify and standardize income determination/verification

3

Improve prescription fulfillment

- Single pharmacy with delivery options, refills and medication assistance that meets patient and care manager needs

The Welvista pilot demonstrated the value of a central pharmacy model for PAPs...

- High level of satisfaction from case and program managers
- Over 18 months, more than 10,000 unique patients were served
- Over 40,000 ARV prescriptions were filled during the pilot period

...which would address prescription fulfillment issues in the broader population of disadvantaged HIV patients

- Lack of coordinated drug delivery across various companies' PAPs
- Drugs being shipped to different locations
- Decentralized pharmacy fulfillment creating delays in patients' ability to access necessary therapy and, in some cases, missed doses

A Common PAP Form PLUS a Cooperative Entity

Current State

- Multiple pharma manufacturers
- Multiple PAP vendors
 - Multiple phone numbers and websites
 - Multiple applications
 - Multiple sets of criteria
- Approval of some meds, not others
- Fulfillment of some meds at one time; other meds at another time
- Fulfillment of various meds to different locations
- Patient, prescriber and case manager must contact multiple PAPs for status
- Need to contact each supplier for refills

Single portal model for access to donated drugs

- Multiple pharma manufacturers
- PAP access through web-based portal
 - One phone number and website
 - One application
 - One set of criteria
- Approval of all meds at one time
- Fulfillment of all meds at one time; safety checks on multi-drug regimens
- Fulfillment of all meds to one location
- Patient, prescriber and case manager are notified of status in one database
- One contact for all refills

- Provides case managers with a single portal and one time data entry for completion of all PAP forms and the application for the ADAP wait list.

HarborPath

Summary Patient **Application** Enter Patient Information

1 Select State 2 Select Medication **3 Enter Eligibility Info** 4 Enter Patient Info 5 Print Application

Does Patient have Private Insurance? No Yes

Is Patient on Medicare Part D? No Yes

Is Patient on Medicaid? No Yes

What is Patients ADAP Status


What is Household Income? Monthly OR Yearly

Household Size (Number people who contribute to or are dependent on your household income)

US Resident? No Yes

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C. Nguyen (Caregiver)



Case Manager ¹ Application Patient ² Complete Application

1 Select State 2 Select Medication 3 Enter Eligibility Info 4 Enter Patient Info 5 Print Application

Your forms are available for Print



HarborPath Application



Gilead Application

To complete the HarborPath application process, please mail your signed application and supporting documentation to the following address:

HarborPath
3830 Forest Drive, Suite 218
Columbia, Sc 29204

or fax to HarborPath at 305-243-1234

Please complete other company PAP applications and/or fax documents to the address indicated on the application.

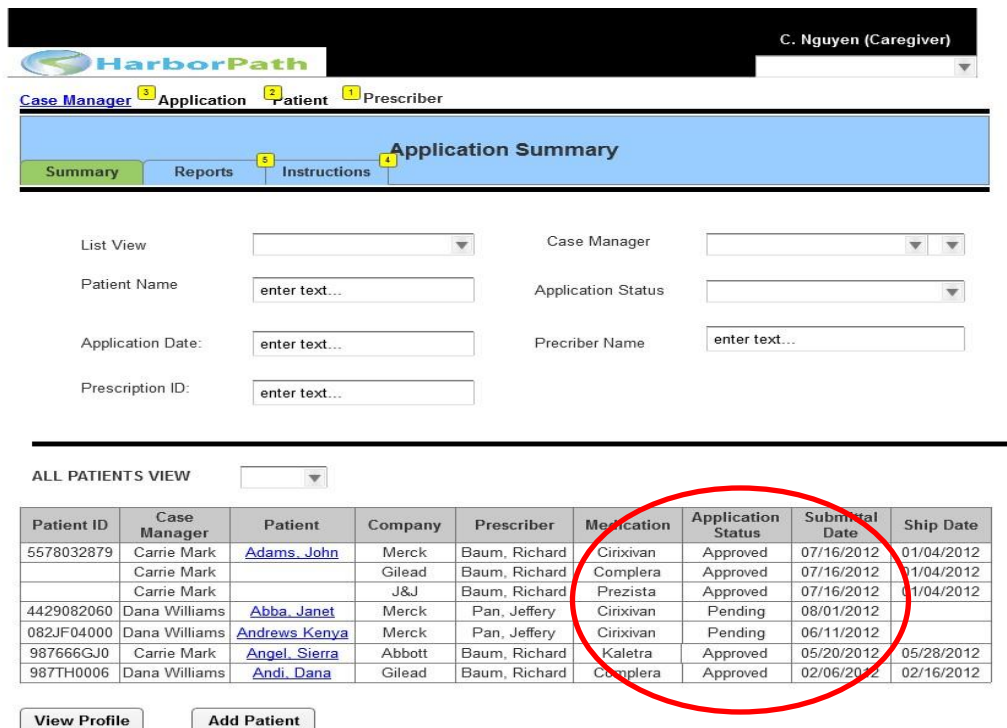
Cancel

<<Previous ³

Next



- Case managers most important needs are to simplify eligibility documentation and to track status.



HarborPath

C. Nguyen (Caregiver)

Case Manager Application Patient Prescriber

Application Summary

Summary Reports Instructions

List View Case Manager

Patient Name Application Status

Application Date: Prescriber Name

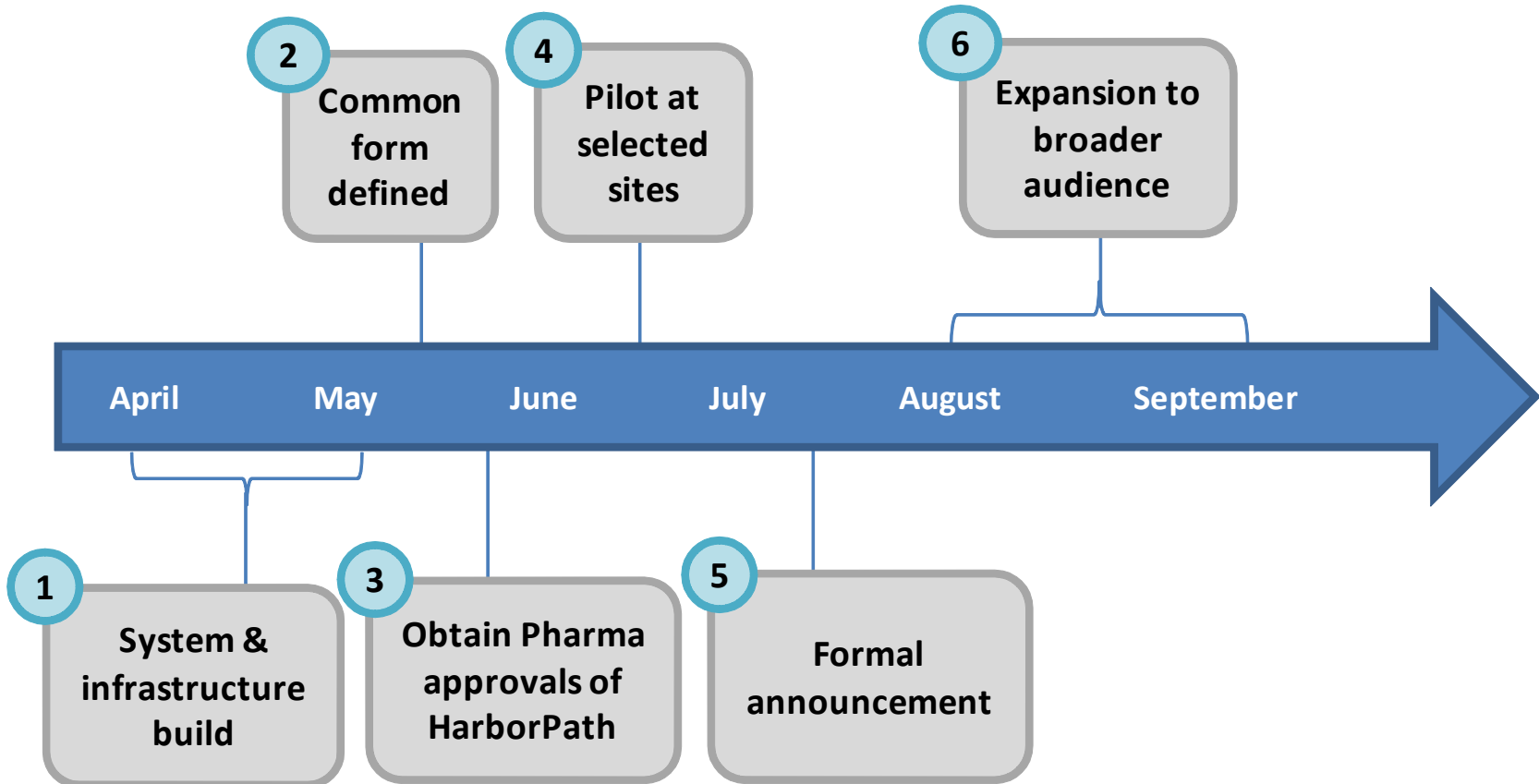
Prescription ID:

ALL PATIENTS VIEW

Patient ID	Case Manager	Patient	Company	Prescriber	Medication	Application Status	Submittal Date	Ship Date
5578032879	Carrie Mark	Adams, John	Merck	Baum, Richard	Cirixivan	Approved	07/16/2012	01/04/2012
	Carrie Mark		Gilead	Baum, Richard	Complera	Approved	07/16/2012	01/04/2012
	Carrie Mark		J&J	Baum, Richard	Prezista	Approved	07/16/2012	01/04/2012
4429082060	Dana Williams	Abba, Janet	Merck	Pan, Jeffery	Cirixivan	Pending	08/01/2012	
082JF04000	Dana Williams	Andrews, Kenya	Merck	Pan, Jeffery	Cirixivan	Pending	06/11/2012	
987666GJ0	Carrie Mark	Angel, Sierra	Abbott	Baum, Richard	Kaletra	Approved	05/20/2012	05/28/2012
987TH0006	Dana Williams	Andi, Dana	Gilead	Baum, Richard	Complera	Approved	02/06/2012	02/16/2012

View Profile Add Patient

HarborPath Pilot Program



- **To see information on pharmaceutical company co-payment assistance and patient assistance programs, please visit:**
 - Positively Aware:
http://www.positivelyaware.com/2011/11_02/copay_chart.shtml
 - Fair Pricing Coalition:
<http://fairpricingcoalition.org/projects>

Questions and Answers

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