

Quality Management through a Collaborative Learning Process: Virginia Cross Part Collaborative Performance Measures

Presented by

The Virginia Ryan White Part B (RWB) Peer Review at Virginia Commonwealth University (VCU)

and

Virginia Department of Health (VDH)

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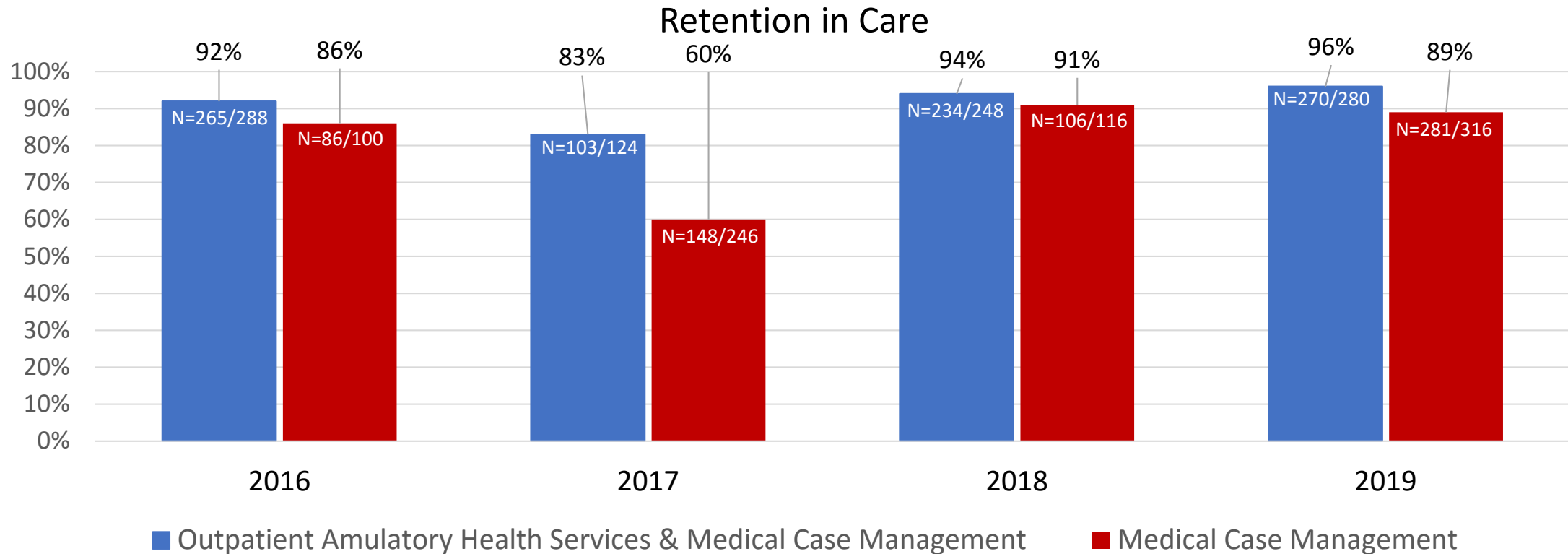
Introduction

- The Virginia Ryan White Part B (RWB) Peer Review Team works in collaboration with 24 subcontractors receiving RWB funding to evaluate qualitative and quantitative service data.
- Of the 24 subcontractors receiving RWB funding, 12 were determined to have comparable data over four years from 2016 to 2019.

- A standardized process was developed to review charts for Performance Measures at Ryan White agencies by the quality teams at VDH and VCU.
- Performance Measure data collected included:
 - Retention in Care
 - Two or more medical visits, at least 3 months apart

Peer Reviewed Charts 2016 to 2019

At Ryan White Part B sites offering both Outpatient Ambulatory Health Services and Medical Case Management, there was a 3% to 23% increase for Retention in Care between 2016-2019.



Lessons Learned

- Through bi-annual in person chart reviews at Ryan White sites in Virginia, the data collected indicated the sites without in-house medical providers struggle to receive clinical data from medical providers.
- The collection of data for Retention in Care also indicated that from 2016 to 2019 the data sharing, collection, and reporting improved when sites were Peer Reviewed. Therefore quality improvement was achieved through chart reviews and training regarding the care continuum.

Lessons Learned cont.

- Engagement and retention in HIV/AIDS care is an established step within the Care Continuum. According to HIV.gov “People with HIV who have ongoing, regularly scheduled medical care have been shown to have better health outcomes and increased safer sexual behaviors.” Therefore, coordination of medical data needs to be shared with the Ryan White Medical Case Management team to determine if other barriers to care exist which can affect Retention in Care.

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