

RSR TRAX - Written Q & A Summary

November 29, 2023

#	Questions	Answers
1.	How can I access the updated CHEX template?	<p>The updated CHEX template is available as part of the RSR TRAX support package on the TargetHIV website.</p> <p>Please note that the .CSV file templates have not changed because there are no schema changes. If you encounter any issues or have questions about TRAX or any of the support materials, please reach out to the DISQ Team for assistance.</p>
2.	If there are no medical services provided, do you need to enter Viral Load values?	<p>No. You would only report clinical or viral data if you provided Outpatient Ambulatory Health Services (OAHS) to a client who is HIV positive. Please note that you will still need to include a blank viral load file in the folder that you upload to TRAX.</p>